

STEP 5 – Campaign Result – Players & Prizes

What is "Claim Pending", "Claim Approved", "Claim Submitted", and "Winner?" on the "Game Winner Prize Claims" report under the "STATUS" column?

This is the breakdown:

"CLAIM SUBMITTED" is a prize claim submitted by a player and waiting to be approved by you.

"CLAIM PENDING" is a prize claim submitted by a player, but they have not submitted a prize claim form for yet.

"WINNER" – a prize has been won and approved. There is nothing more to do.

"CLAIM APPROVED" is a Prize Claim that has been approved by you.

Won Date	Status Date	Status	First Name	Last Name	IP Address	Email	Phone No	Prize	Claim	Validation	Validation Type	Approve
15/03/2021 08:04:42	15/03/2021 08:04:42	WINNER			37.853.178.207			App Fee Waived			Manual	
13/03/2021 20:28:59	13/03/2021 20:28:59	WINNER			67.82.92.4			App Fee Waived			Manual	
12/03/2021 12:03:32	12/03/2021 12:03:39	CLAIM PENDING			151.35.189.56			App Fee Waived	Aqx8F9j058FV		Manual	
12/03/2021 12:03:03	12/03/2021 12:03:40	CLAIM PENDING			109.53.16.134			App Fee Waived	DjyCULWISugfj		Manual	
12/03/2021 12:01:07	12/03/2021 12:01:15	CLAIM PENDING			37.180.138.94			FREE Gift!	lfdWw7JtWtY8		Manual	
11/03/2021 21:26:26	11/03/2021 21:26:46	CLAIM SUBMITTED	Dennis	Romano	67.82.92.4	dennisromano@gmail.com		WINNER 2000 PTS	JFUFMUTHYKZB		Manual	Approve Reject
10/03/2021 18:29:51	10/03/2021 18:29:51	WINNER			67.82.92.4			\$25 Gift Card Gift Card			Auto	
04/03/2021 17:21:12	04/03/2021 17:21:32	CLAIM PENDING			67.161.44.100			\$25 Gift Card Gift Card	j2eD3lxOCVU6		Auto	
02/03/2021 14:34:59	02/03/2021 14:35:05	CLAIM PENDING			70.59.75.223			\$100 Gift Card	R8doJ5xc66vg		Auto	
01/03/2021 14:06:52	01/03/2021 14:06:55	CLAIM PENDING			24302209.98			Waived App Fee	08sINQDUML73		Manual	

1. Scratch & Win Template:

This will just display **WINNER**.

2. Scratch & Win + Opt-in Template

Will just display **WINNER**.

3. Scratch & Win + Prize Claim Template

1. Prize **Validator** set to "**Validation Code**" + "**Manual Approve**" displays "**CLAIM SUBMITTED**" – this means the prize has been won, and the prize claim has been submitted and waiting for you to approve it manually by clicking the green "**Approve**" button. Once you "Approve" the "**CLAIM SUBMITTED**" changes to "**CLAIM APPROVED.**"

2. Prize **Validator** set to "**Validation Code**" + "**Auto Approve**" displays "**CLAIM APPROVED**" – this means the prize has been won, and the prize claim has been submitted and automatically approved.

4. Scratch & Win + Opt-in + Prize Claim Template

1. Prize **Validator** set to "**Validation Code**" + "**Manual Approve**" displays "**CLAIM SUBMITTED**" – this means the prize has been won, and the prize claim has been submitted and waiting for you to approve it manually by clicking the green "**Approve**" button. Once you "Approve" the "**CLAIM SUBMITTED**" changes to "**CLAIM APPROVED.**"

2. Prize **Validator** set to "**Validation Code**" + "**Auto Approve**" displays "**CLAIM APPROVED**" – this means the prize has been won, and the prize claim has been submitted and automatically approved.